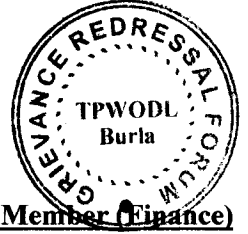


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/SEED/ (Final Order)/ 22334

Date: 30/12/24

**Present:**

**Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)**

1	Case No.	BRL/836/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Gandhi Nath C/O-Pankaj Ku Nath At/Po-Sindurpank Dhanupali Dist-Sambalpur-768005		4162-3502-0048	9437737325
3	Respondent/s	S.D.O (E),Dhanupali			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	25.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	25.11.2024			
9	Date of Order	30/12/24			
10	Order in favour of	Complainant		Respondent	Others
					√
11	Details of Compensation awarded, if any.	NIL			

**President**

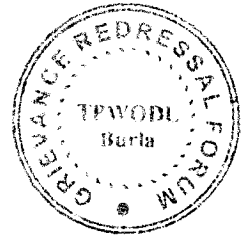
**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**Place of Camp:** SDO Office, Dhanupali

**Appeared**

**For the Complainant-** Gandhi Nath  
Represented by Pankaj Ku Nath

**For the Respondent -** SDO (Electrical), Dhanupali, TPWODL.



**GRF Case No- BRL/836/2024**

Gandhi Nath  
C/O-Pankaj Ku Nath  
At/Po-Sindurpank  
Dhanupali  
Dist-Sambalpur  
Consumer No.- 4162-3502-0048

**COMPLAINANT**

**VRS**

SDO (Electrical), Dhanupali, TPWODL.

**OPPOSITE PARTY**

**GIST OF THE CASE**

Gandhi Nath appeared on Dt. 25.11.2024 at the camp held at SDO Office, Dhanupali and submitted a written complaint wherein he has stated billing dispute & release of NSC with request to revise/rectify the same & release of NSC.

**SUBMISSION OF OPPOSITE PARTY**


The opposite party has submitted a PVR carried out on 01.12.2024 & W/S of Dt. 02.12.2024 via E-Mail on 09.12.2024 in this case.

**OBSERVATION**

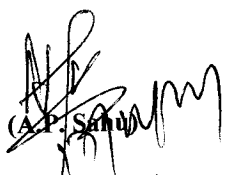
The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD of 1KW with date of initial power supply on Dt.01.01.1990 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute as mentioned in GIST with prayer to revise the bill. During hearing an Interim Order was issued with the direction to pay Rs.90000.00 to the complainant & for release of NSC by opposite party. In obedient to the Interim Order Dt.25.11.2024 the complainant has paid Rs.90000.00 on the same date to the opposite party. As per discussion during hearing, the opposite party has already revised the bill & has given the credit for Rs.17435.18 which was effected in ledger on 27.11.2024 hence, it is found that no further billing dispute is pending for revision. Further, it is also seen that w.r.t application for NSC vide UPAN No TPW10872892, the opposite party has already released the NSC on 27.11.2024 bearing Consumer No 4162-3502-1137 in the name of Mrs. Susmita Naik.

Hence the instance case petition is hereby dismissed as the opposite party has already done the job as directed in the Interim Order & discussed during hearing with short span of time.

*Accordingly, the case is disposed of.*

  
(B. Mahapatra)

**(Co-opted Member)**  
Grievance Redressal Forum  
TPWODL, Burla - 768017  
Final Order (GRF Case No. BRL/836/2024)

  
(A.P. Samal)  
Member (Finance)  
Grievance Redressal Forum  
TPWODL, Burla - 768017  
Page 2 of 3

  
A.K. Satapathy

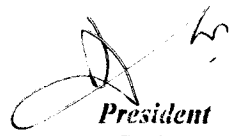
**(President)**  
Grievance Redressal Forum  
TPWODL, Burla - 768017

**Copy to: -**

1. Gandhi Nath, At/Po-Sindurpank, Dhanupali, Dist-Sambalpur-768005
2. Sub-Divisional Officer (Elect.), Dhanupali, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases-> "GRF". )

  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**